# Loyalty Program FAQ's

**PORTLAND PARKS GOLF**

**1**

### How do I join?
To become a loyalty member download the Portland Parks Golf app onto your smartphone, follow the steps to register for the program & start earning points at your next visit.

**2**

### How are points earned?
Points are associated with the email of the individual loyalty member. Points are earned on an individual customer basis through an individual transaction at check-in, valid for players with standard tee times. Point values are based on dollars spent: 1 dollar = 1 point. Promotional and discounted green fees are not eligible for points earnings. Program offered only at Portland Parks Golf facilities, Colwood, Eastmoreland, Heron Lakes & Rose City. Redtail not included.

**3**

### Do Rewards Points Expire?
As of 6/1/2025, points will now expire each calendar year on 12/31. Any points earned during the month of December will be rolled into the following year.

**4**

### Where can I view my points?
Points are viewable via the Portland Parks Golf app. Please allow 24 hours for points to load into your account following your round.

**5**

### How do I redeem my points?
Points are viewable via the Portland Parks Golf app. Please allow 24 hours for points to load into your account following your round.

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### Why the change to loyalty from PDX Card?
Portland Parks Golf is excited to announce a new rewards program, driven by our commitment to equity for all Portland-area golfers. Recognizing that the S775 Players Card—a primary method for accessing discounted green fees since 2017—was out of reach for many, we are transitioning to a more accessible, points-based rewards system. This change is a significant step toward providing all members of our community with equal access to Portland Parks Golf facilities.

The program is designed to welcome new golfers and show appreciation to our regulars. Participants will earn points with greens fee payments, which can then be redeemed for further discounts. Ultimately, the more you play, the more you save. More details will be shared as we approach the program's launch in June 2024.